



“ Because of our longstanding relationship with Skillsoft, they implicitly understood that any new programme we implemented must also align with our business objectives. ”

Julie Humphreys, HR Director, Xchanging

BUSINESS CHALLENGE

Xchanging, a CSC Company, is a leading provider of technology-enabled business solutions to the global commercial insurance industry. They offer a comprehensive suite of products and services for the global insurance industry and are the leading provider of services and technology for: The London insurance market, the Capital Markets and London's Gatwick Airport.

After a comprehensive review of their global operations, Xchanging decided they needed to address the issue of women within their organisation in general, and women leaders, in particular. Additionally, it was important to Xchanging that any initiative taken to address this subject offer real tangible benefits for the participants.

ABOUT XCHANGING

Xchanging, a CSC Company, provides technology-enabled business solutions to organisations in global insurance and financial services, healthcare, manufacturing, real estate and the public sector. With deep expertise and leadership in property and casualty insurance and wealth management business processing services in the London insurance market, Xchanging, has been recognised as the No. 1 provider of services and technology since 2001.

HOW SKILLSOFT HELPED

Xchanging introduced and customised Skillsoft's Women in Action programme. To increase engagement, they implemented collaborative sessions to provide both guidance and direction for group discussions.

In partnership with Skillsoft, Xchanging conducted face-to-face sessions to encourage and promote discourse. Delivering the monthly templates via Webex increased accessibility and ease of use.

For optimum success, Xchanging chose facilitated delivery. The provided subject matter expert managed the course and participants which greatly improved the success rate. To provide a more holistic learning experience, content selected offers a broad range of expertise from a variety of industries.

KEY METRICS

86% of users accessing content

Feedback is very positive

Number of those interested in participating has increased dramatically

Participants now actively engaged and collaborating on projects and establishing pathways for women interested in leadership roles

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